

# The QUICK HOW-TO

## Tandberg Content Server

Created by  
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[www.k12.wy.us/wenvideo/](http://www.k12.wy.us/wenvideo/)

The WEN Video Content Server allows you to view recorded WEN Video events from a computer.

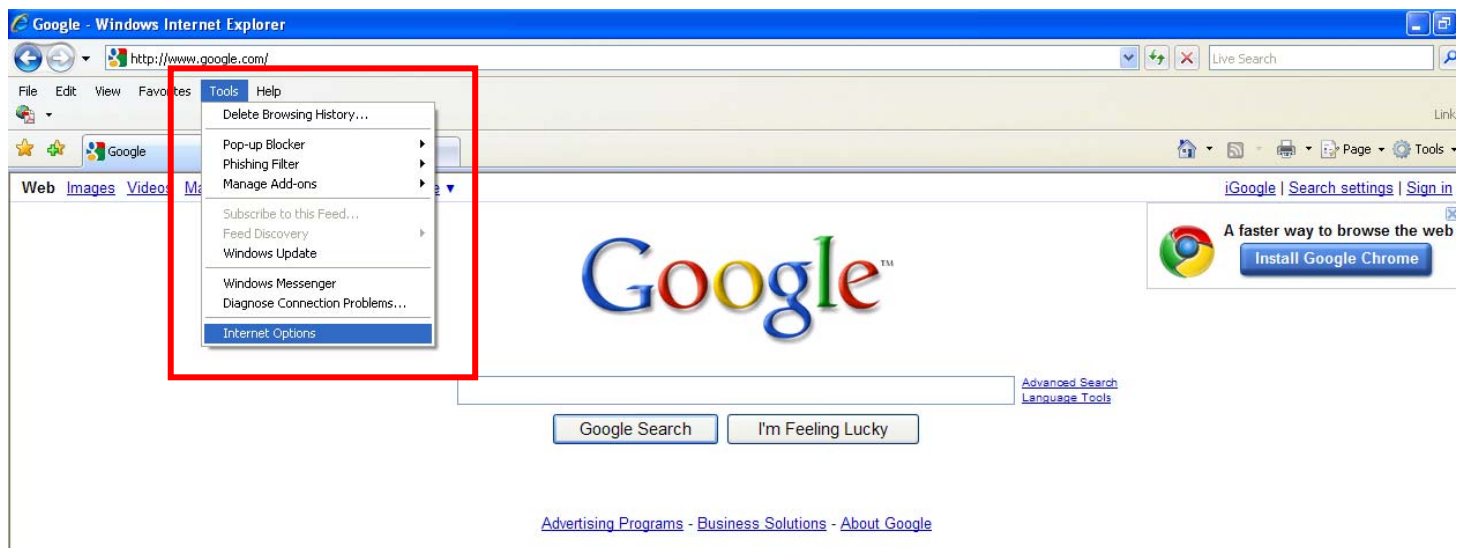
Please also reference the [Compatibility Appendix at the end of this document for important information.](#)

If these steps do not work, please contact your local IT person. If those measures fail, please have your local IT person contact us. Our contact information is on the last page of this document.

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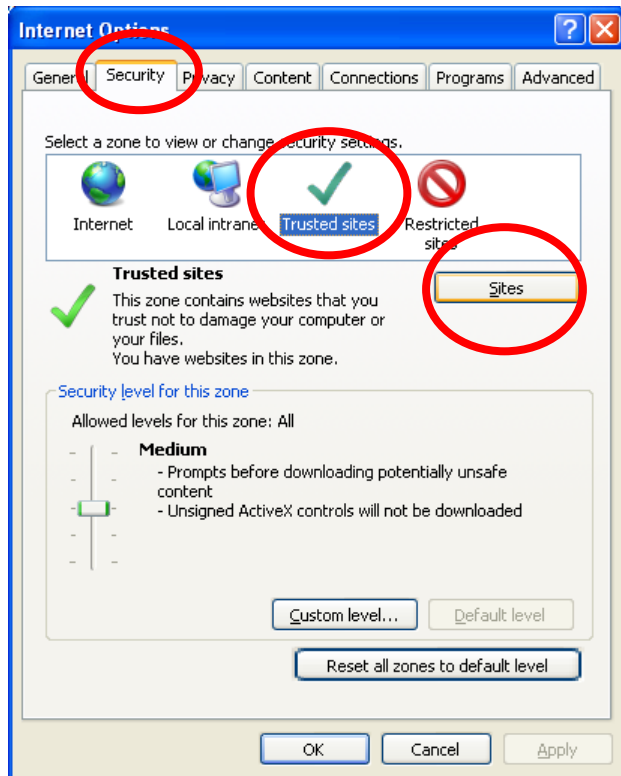
## FOR INTERNET EXPLORER:

Open your Internet Explorer.  
Choose Tools > Internet Options



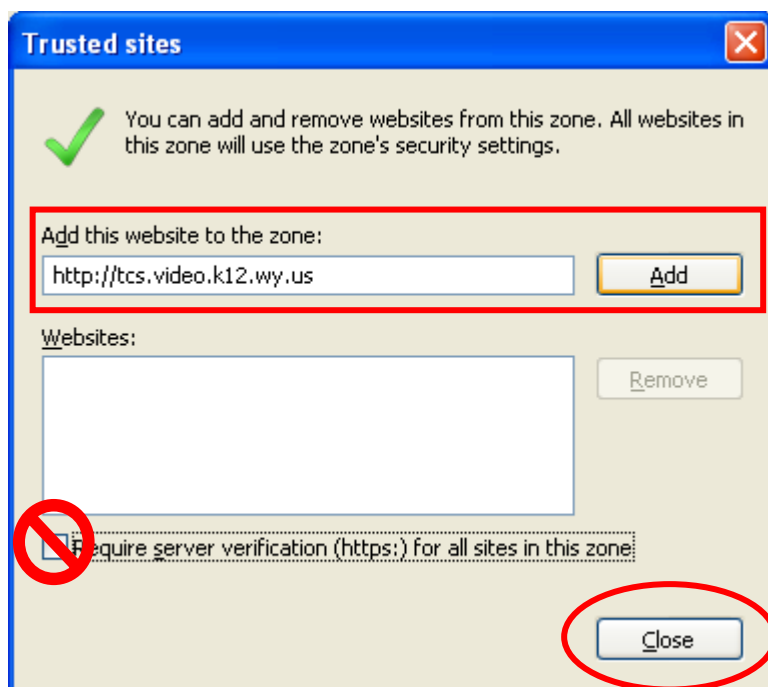
## Within Internet Options

- 1) Choose the Security Tab
- 2) Choose Trusted Sites
- 3) Click the Sites button



## Within the Sites window

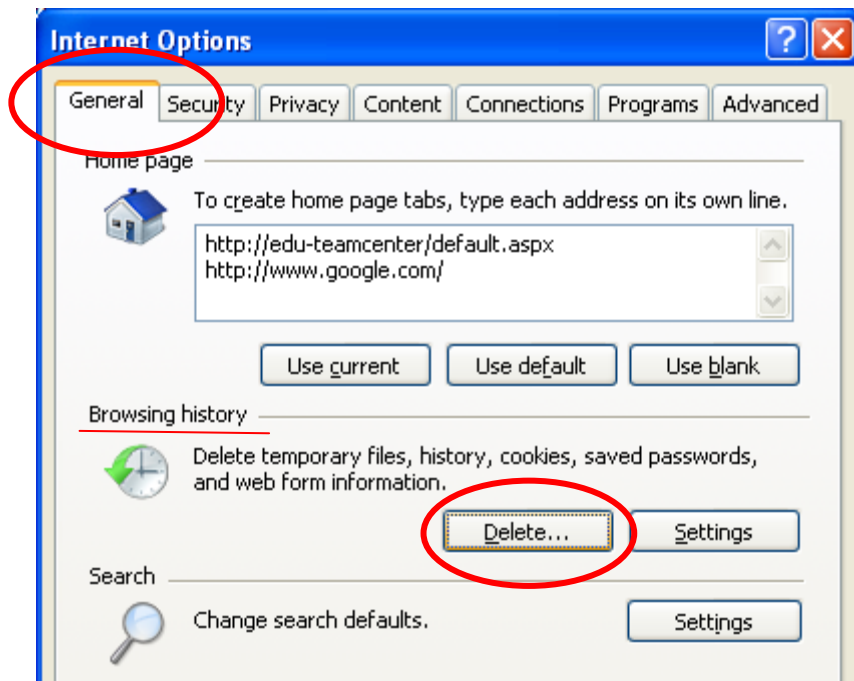
- 1) Type the website: **http://tcs.video.k12.wy.us**
- 2) Click ADD to add it to the websites list
- 3) Uncheck the box at the bottom
- 4) Click Close



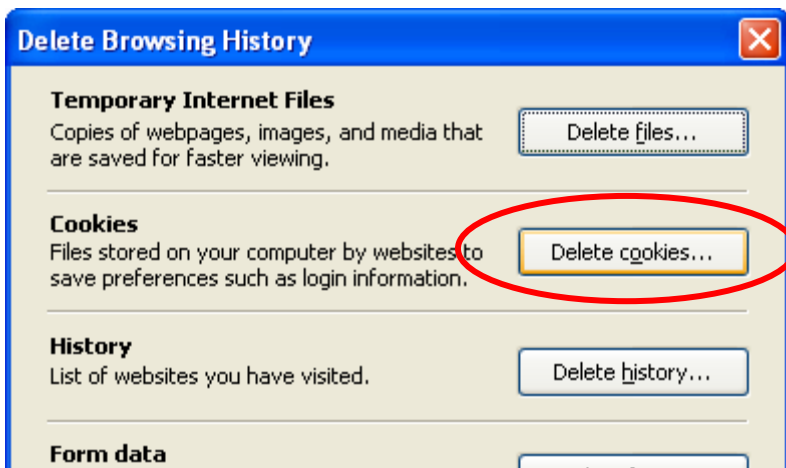
Next, choose the General tab



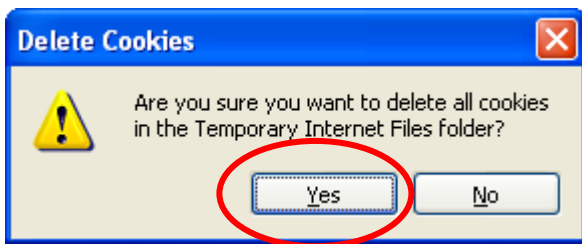
Within the General tab, choose Delete under Browsing History



Choose Delete Cookies

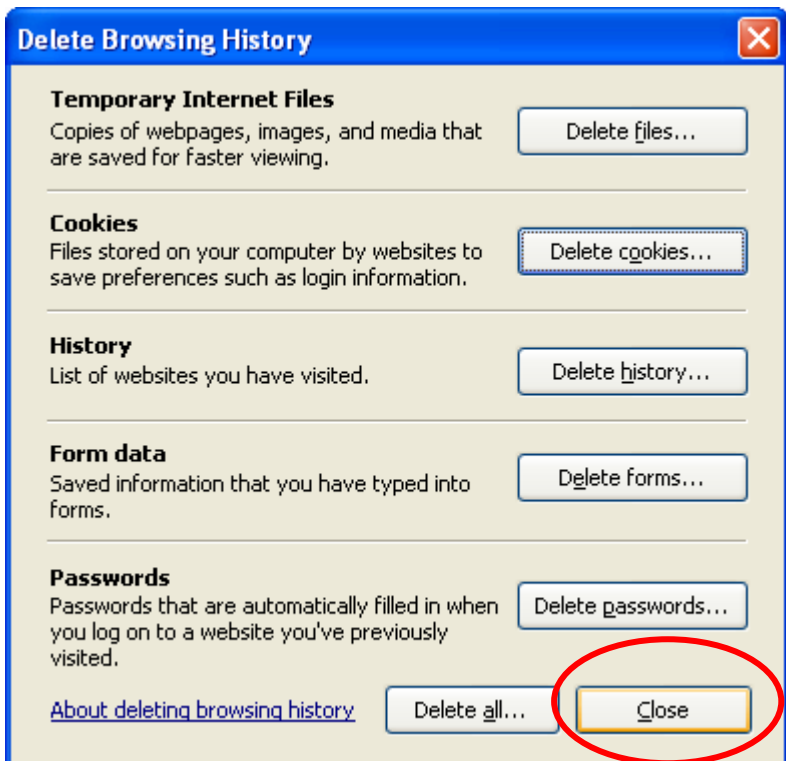


Choose Yes

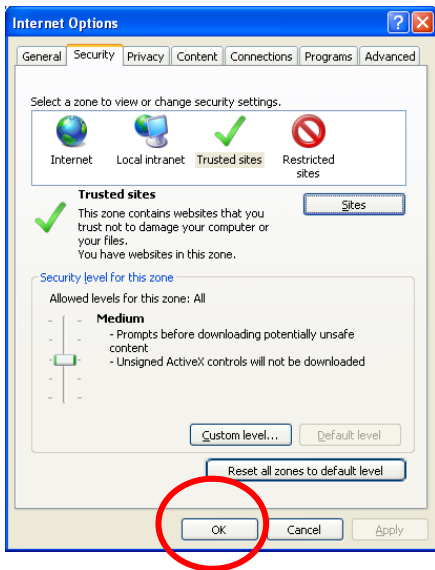


Cookies have been deleted.

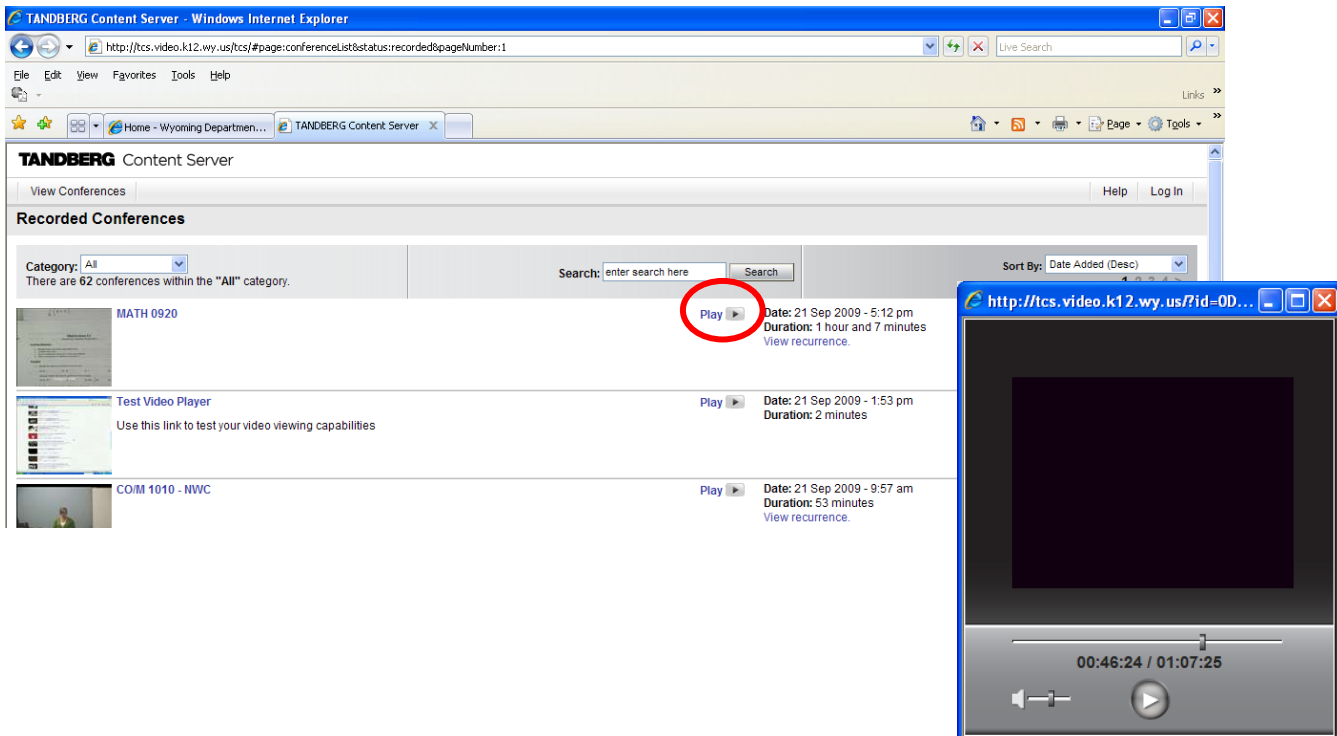
Choose Close



Choose OK to save the new setting



Now you may view videos at the Tandberg Content Server by visiting: [www.k12.wy.us/wenvideo](http://www.k12.wy.us/wenvideo) Choose Streaming and Video Library on the left hand side



## Appendix: Compatibility

### Platform and Browser Version Compatibility

OS	Browser	MPEG4	Windows Media	Real Media
MAC	Firefox 2 and higher	Yes	No	No
	Safari 2 and higher	Yes	No	No
WIN	Mozilla Firefox 2 and higher	Yes	Yes	Yes
	Internet Explorer 6.0, and higher	Yes	Yes	Yes



Please ensure that you have JavaScript, ActiveX and media plugins enabled in your browser.

Your local IT person will be able to enable the above features. They will do this in accordance to their preferred Internet Security settings – found under Internet Options

Content Type	Recommended Player
Windows Media content	Windows Media Player 9.x or higher
Real Media content	RealPlayer™ 10.x
MPEG4 content	QuickTime 7.x

### Playback of Windows Media Content in Mozilla Firefox

**Platform:** Windows.

**Browser version:** Mozilla Firefox (all versions).

**Streaming content format:** Windows Media content.

Mozilla Firefox browsers require a special Microsoft Windows Media Player Plugin control plugin to be installed to display movies in Windows Media® WMV format.

The following Microsoft Windows Media Player Plugin for Mozilla Firefox has been tested and is available as a free download at the time of publishing this user guide from: <http://port25.technet.com/pages/windows-media-player-firefox-plugin-download.aspx>

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